

Box Hill Superclinic Billing Policy

The Consultation Fees listed below will apply to All Patients

(Updated 1st January 2022)

Standard Business Hours

Monday to Friday 8 am to 8 pm

Saturday 8 am to 1 pm

After Hours

Monday to Friday 8 pm to 12 midnight

Saturday 1 pm to 12 midnight

Sunday 8 am to 12 midnight (whole day)

Public Holidays (After Hours)

Any Day 8am to 12 midnight

Medicare Patients (bulk-billed for All consultations, please refer appendix A)

Consultation Type (Standard Hours)	Practice Fee	Medicare Rebate*
Level A	N/A	\$17.90
Level B	\$75	\$39.10
Level C	\$115	\$75.75
Level D	\$145	\$111.50
Consultation Type (After Hours)	Practice Fee*	Medicare Rebate
Level A	N/A	\$30.15
Level B	\$85	\$51.00
Level C	\$125	\$87.40
Level D	\$155	\$122.55

Telehealth Consult Billing Policy

From 1st of January 2022

Any patients holding **PRIVATE HEALTH FUND POLICY** who requires **TELEPHONE CONSULT** will be required to pay a private fee of \$75 before the consultation commences. This fee may be partially claimable depending on your health fund policy.

Gap Fee Policy

From 1st January 2020, Box Hill Superclinic will be waiving the \$10 Gap Fee for all persons aged 30 years old and under who hold a valid and current OVHC or OSHC health insurance. A photo ID of age proof has to be produced on the first visit and on subsequent visits, it may still be requested for verification purposes.

从 2020 年 1 月起，Box Hill Superclinic 将为持有，有效 OVHC 以及 OSHC 私人医疗保险的 30 岁以下

（包括 30 岁）的病人免除 \$10 Gap Fee。请记得在就诊前出示有效的带照片的证件。

A complete fee list can be provided on request.

*Medicare rebates are an estimate; please be aware this may vary.

NON-ATTENDANCE POLICY:

Please note a Non-Attendance Fee of \$40 may be payable if a patient does not attend their doctor's appointment or if the appointment is cancelled with less than two-hours notice.

VACCINES & PROCEDURAL FEES:

For all vaccination and procedural costs please ask one of our friendly receptionists. Your doctor will explain any additional costs to you and obtain your consent prior to receiving treatment.

- Any consultations requiring additional services may be charged a procedural equipment fee of between \$40 - \$210 (Please note some procedures may attract higher fees)

- Travel vaccines will incur a private fee also for the purchase of the vaccine as they are not covered by Medicare.

MEDICALS

Pre-employment medical assessments and other medical assessments are also privately billed. The cost will depend on the length and complexity of the medical assessment. Reception are able to give a price guide but cost will be determined by the doctor at time of consult.

Payment Methods

For your convenience, we accept Cash, EFTPOS, Mastercard or Visa.